Thomas Hanover

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Education

Boston University

MS, Computer Information Systems **May 2019**

Boston University

MS, Leadership

Dec 2015

Rensselaer Polytechnic Institute

BS, Materials Engineering **May 2009**

Certifications

Associate AWS Solutions Architect Feb 2023

Results-driven software engineer with 6+ years of hands-on engineering expertise and a decade of cross-functional technology experience spanning software development, cloud architecture, and IT risk management. Deep expertise in AWS, full-stack development (React, Node.js, TypeScript), and DevOps practices with a proven track record of leading teams through large-scale migrations and automation initiatives. Thrives in collaborative environments while fostering engineering excellence, knowledge sharing, and continuous innovation.

Experience

Travelers

June 2024 - Present

Software Engineer II, BSI ML Strategic Platform

Hartford, CT

Senior engineer on AWS-based integration platform, architecting full-stack solutions using React, Node.js, TypeScript, .NET and AWS services. Mentors engineering peers through code reviews, technical challenges, and best practice adoption while collaborating with COEs and business stakeholders.

- Architected Observability Dashboard from ground up using React and Travelers Design System, providing real-time monitoring; become a critical tool for deployment verification and troubleshooting
- Built comprehensive TypeScript automation tooling that eliminated manual testing processes, automated Postman collection generation, and implemented proactive configuration linting
- Designed cost-effective AWS infrastructure using Terraform and IaC best practices, refactoring enterprise modules for team needs while contributing back to shared repositories; led team's inaugural Travelers Engineering Platform adoption
- Centralized configuration management by creating reusable Node.js applications that simplified and removed redundant code

Fidelity Investments

Oct. 2019 - June 2024

Principal DevOps Engineer, Asset Management Tech.

Boston, MA

Senior engineer in Equity Trading Technology. Developed and maintained large-scale solutions for a portfolio of ~300 applications deployed in AWS. Deep expertise with tools and platforms such as AWS, Kubernetes, Docker, Jenkins, Artifactory, Github, Concourse, and Datadog as well as multiple programing languages including Typescript, Python and Shell Scripting. Regularly conducts troubleshooting and resolving of incidents for a highly complex and critical trading system.

- Architected and implemented project to transition 130 apps from EC2 to EKS
- Developed NodeJS based automation solution utilizing the Datadog API to manage a large inventory of monitors and dashboards
- Built custom Serverless API to store relevant data required for large-scaled automation

Fidelity Investments

Feb. 2017 - Oct. 2019

IT Audit Manager, Corporate Audit

Boston, MA

Responsibilities included the planning, execution and performance of internal IT audits. Assessments included topics such as large scale cloud migrations, DevOps processes and governance, CI/CD pipelines, infrastructure, networks, applications, databases, cryptocurrencies, and blockchains.

RSA Security

Sept. 2015 - Feb. 2017

Principal Analyst, IT Governance, Risk and Compliance

Bedford, MA

Responsible for reviews of RSA's global computing environment, including IT infrastructure, systems, network, data stores, security technology, IT operations, business systems and applications.

ΕY

Sept. 2013 - Sept. 2015

Senior Consultant, IT Risk and Assurance

Boston, MA

Led teams through complex IT risk projects, including SOC reporting, SOX compliance audits, and vendor risk management projects.

US Air Force (Active Duty)

Captain (O-3), Logistics Readiness

May 2009 - Sept. 2013 Hanscom AFB, MA

Managed logistics teams. Multiple temporary assignments world-wide including deployment in Operation Enduring Freedom.